

## **Insurance and Coverage Exclusions**

Please use the rental car in accordance with the rental agreement.

In the event of an accident caused by driving or conditions that fall under the following, the customer will be responsible for any resulting damage. In this case, the insurance coverage included in the basic fee and the vehicle/property damage liability coverage will not apply.

If our company pays the customer's liability in advance, the customer must immediately pay our company the same amount as the advance payment.

**1. If the prescribed procedures, such as notifying the police and our company at the scene of the accident, have not been followed**

**2. If the rental agreement has been violated**

- In the case of driving without a license
- In the case of driving under the influence of alcohol or drunk driving
- In the case of an accident caused by someone other than the renter or driver
- In the case of not contacting our shop
- In the case of an unauthorized extension of the rental period
- In the case of settling a case without permission
- In the case of an accident caused by someone who has falsified their name, age, address, etc.
- In the case of violating any other terms of the rental agreement

**3. If the case falls under the reasons for exemption from the insurance policy and compensation system, or if payment is excluded**

- Accidents due to mechanical failure
- Puncture or damage to tires
- Loss or damage to wheel covers
- Battery problems due to leaving lights on, etc. Full cost
- Loss of keys
- Puncture emergency repair kit
- Damage to property owned, used or managed by the customer

**4. If there has been negligence in use or management**

- If the car is parked without being locked and is stolen
- Repairs for damage or corrosion to the body caused by improper use
- Stains on the interior
- Loss of equipment
- Damage caused by improper installation or use of tire chains, carriers, or child seats
- Damage to the vehicle caused by driving on unpaved roads such as sandy beaches, riverbeds, or forest roads (accidents on roads other than maintained and managed roads)
- Repairs caused by using the wrong type of fuel when refueling

\* Insurance applications are only accepted at the time of departure. Insurance cannot be added or cancelled after the rental period has started.

\* Seatbelts and child seats must be worn.



**Guts Rent-A-Car**